



RDH

IOM REGIONAL DATA HUB
West and Central Africa

Regional Data Hub

Migrant Management Operational System

IOM Regional Office for West and Central Africa

In the framework of its operations, the International Organization for Migration (IOM) routinely collects information relating to its programmes and projects, including movement operations such as repatriation, resettlement, voluntary return and reintegration of migrants. All of this administrative data is compiled in a singly database, the Migrant Management Operational System (MiMOSA), which collects data on operational activities across three modules: 1) Movements (which record movement assistance provided); 2) Medical (health records of assisted migrants); and 3) Migrant assistance (records protection, reintegration assistance).

MiMOSA is IOM's institutional tool for managing biographical and demographic information on migrants. It ensures that individual case data is collected and processed in a standardized way so that it can be used in reports, analytical frameworks, research, monitoring & evaluation, and programming.

In West and Central Africa, the Regional Data Hub (RDH) works towards implementing MiMOSA by performing routine checks, updates as well as data analysis at the request of country missions to ensure data quality. Monthly and weekly reports are generated through MiMOSA, providing information on movements of migrants in the WCA region and informing the follow-up of the assistance provided. The Regional Data Hub also provides regular trainings on updates to MiMOSA through webinars and provides recommendations on future improvements.

Migrant Management Operational System Application (MiMOSA)

A single database

All the individuals assisted by IOM in their return and reintegration have their cases managed through a case management system that collects/processes data according to a standardized data model which allows unique cases to be tracked across different countries.

User-friendly

MiMOSA makes it possible to immediately and concurrently manage and register a large numbers of cases, enabling a high workflow while making case management swift and efficient.

Enhance Reporting

Data is used at the programmatic, national, regional, and headquarters levels for reporting, analytics, research, monitoring and evaluation, smarter programming (e.g., regional migrant profile of returnees)

Research oriented

Partners can easily make use of the data collected through MiMOSA for research or analytical purposes, providing a function to MiMOSA data beyond operational and programmatic use.

REGIONAL FOOTPRINT

MiMOSA is used in sixteen countries in West and Central Africa, with 424 active users, including case workers as well as operations/movement and regional/programme management staff. In 2021, 84,058 services and activities were recorded through MiMOSA. Of the 123,000 migrants assisted in voluntary return and/or voluntary humanitarian return to their respective countries, nearly 68,000 migrants have received post arrival assistance and reintegration assistance.

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Use of MiMOSA in West and Central Africa

